



Research
iCity & Big Data—Review

Urban Big Data and the Development of City Intelligence

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ARTICLE INFO

Article history:

Received 13 April 2016

Revised 16 May 2016

Accepted 26 May 2016

Available online 22 June 2016

Keywords:

Urban big data

City intelligence

Ternary space

Construction emphases

ABSTRACT

This study provides a definition for urban big data while exploring its features and applications of China's city intelligence. The differences between city intelligence in China and the "smart city" concept in other countries are compared to highlight and contrast the unique definition and model for China's city intelligence in this paper. Furthermore, this paper examines the role of urban big data in city intelligence by showing that it not only serves as the cornerstone of this trend as it also plays a core role in the diffusion of city intelligence technology and serves as an inexhaustible resource for the sustained development of city intelligence. This study also points out the challenges of shaping and developing of China's urban big data. Considering the supporting and core role that urban big data plays in city intelligence, the study then expounds on the key points of urban big data, including infrastructure support, urban governance, public services, and economic and industrial development. Finally, this study points out that the utility of city intelligence as an ideal policy tool for advancing the goals of China's urban development. In conclusion, it is imperative that China make full use of its unique advantages—including using the nation's current state of development and resources, geographical advantages, and good human relations—in subjective and objective conditions to promote the development of city intelligence through the proper application of urban big data.

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1. Introduction

Amid China's rapid industrialization and urbanization, the rise in the population, manufacturing, and traffic of its cities is becoming increasingly intense and complex leading to a variety of urban diseases such as rapid population growth, traffic jams, environmental deterioration, housing shortages, employment problems, and public safety challenges. This is just a short list of the side effects of urbanization while there is a host of other less prominent policy problems facing Chinese policymakers. All of these factors have become serious constraints upon the healthy and sustainable development of China's urban ecosystems [1]. On one hand, the urban ecosystem is composed of urban infrastructure and diverse social environment among urban residents

that is becoming increasingly intricate and scaling upon a daily basis; on the other, decision makers and administrators are not fully conscious of this complexity and are consequently deficient in the efficient management of this ecosystem. Modern cities have been upgraded to ternary spaces from dual spaces. The first-dimensional space is a physical space made up solely of a physical environment with all its resources in a natural state. The second-dimensional space contains a human society space shaped and sustained by the culture, norms, and social interactions of urban residents. A third-dimensional space, unlike the previous two, is a cyber space, which is comprised of computers, internet access, and the data flowing through these systems to informationized domain [2]. This new structural concept of urban life calls for new philosophies, theories, and practices for ana-

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<http://dx.doi.org/10.1016/J.ENG.2016.02.003>

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Table 1
Examples and user groups of urban big data for five types.

Type	Example	User group
Sensor data on urban infrastructure and moving objects	Internet of Things; sensor system for managing environments, water, traffic, fuel gas, and buildings; mobile phone; monitoring camera	Public and private urban operation and management organization, independent information & communication technology (ICT) development personnel, engineering science researchers
User data on society and humans	Participatory sensing system, social media, network use, global positioning system (GPS), and online social network	Private enterprises, customer-centered public organizations, independent developers, data science and urban social science researchers
Governmental administration data	Public administration data on transactions, taxes and revenues, payment and registration; basic public data on population, traffic, lands, housing, and geography; confidential micro-data on personal employment, medical treatment, welfare, and education	Public data: innovators, hackers, and researchers Confidential data: governmental data institutions, urban social scientists who are committed to research on economic and social policies, and public health and medicine researchers
Customer and transaction record data	Storage card and business records; fleet management system; customer data; data on public utilities and financial institutions; product purchase and service agreement	Private enterprises, public institutions, independent developers, and data science and urban social science researchers
Arts and humanities data	Text, image, audio, video, language data, artistic and material culture, digital object, and other media	Urban designers; historical, artistic, architectural, and digital humanities organizations; community organizations; data scientists and developers; and private organizations

(1) Supply side of urban functions: Urban big data is categorized in terms of the urban administration systems—that is, the clustering systems of existing urban hierarchy data. This categorization method promotes organizational development.

(2) Demand side of municipal services: Urban big data is categorized in terms of the stakeholders (e.g., residents, enterprises, non-profit institutions, and governmental organs). Urban big data can be further categorized, thus deriving various urban application service systems. This categorization method serves to promote applications.

(3) According to the reason for urban data generation: For example, urban big data may be categorized into sensor data based on the urban physical system, data from the economic activities of urban actors, data on the social activities of urban individuals and organizations, data on the scientific and educational activities of urban populations and actors, and data on urban life.

2.3. Applications of urban big data in urban development

The advent of urban big data provides not only a new approach to the in-depth study of urban operations and development [8–11], but also a new opportunity to renew the competitive advantage of cities [12]. In the context of rapid global informatization, big data has become a vital strategic resource for every city. Strengthening urban competitiveness requires that every city make full use of its advantages in scale, quality, and applications, to tap into and unleash the potential value of data resources, and improve the socioeconomic benefits of big data. Meanwhile, big data has also become a new driving force of urban economic transformation [13]. Specifically, big data plays an important role in the following: ① promoting web-based sharing, intensive integration, and collaborative utilization of production factors; ② facilitating innovation in the business and circulation modes for production materials, technologies, human resources, and funds; and ③ improving enterprises' core value and strengths. In addition, the use of big data constantly gives birth to new business patterns and new economic growth points. Last, but not least, big data provides a new way to improve the administrative capacity of governments [14]. Using big data can reveal the latent relationships beyond the reach of traditional technological methods for identifying correlations among seemingly unrelated knowledge and transform such information into new knowledge—and diagnose and evaluate urban development via qualitative and quantitative analysis. Accordingly, big data helps

governments improve their data-driven decision-making ability and provide a new means of solving complex social problems.

In essence, using urban big data to explore the urban mode and urbanization process is to analyze, visualize, and understand urban big data and interpret both structured and unstructured data in order to enhance the dynamic management of urban resources, knowledge creation, and in-depth analysis of the urban mode and urbanization process, the effective participation of urban residents, and reasonable urban planning and scientific analysis of urban policies. Fig. 1 shows the relationships among the objectives, methods, and applications of urban big data.

3. Urban big data promoting city intelligence

Originally proposed by IBM in 2008, the “smart city” concept focuses on measurement, interconnection, and intelligence [15], aiming to apply specific information technology (IT) systems to the urban administration toolbox. This concept is suitable for the developed countries of Europe and North America whereas urbanization, industrialization, and agricultural modernization have been successfully accomplished. Smart cities of the developed countries are developing mainly in the fields of government

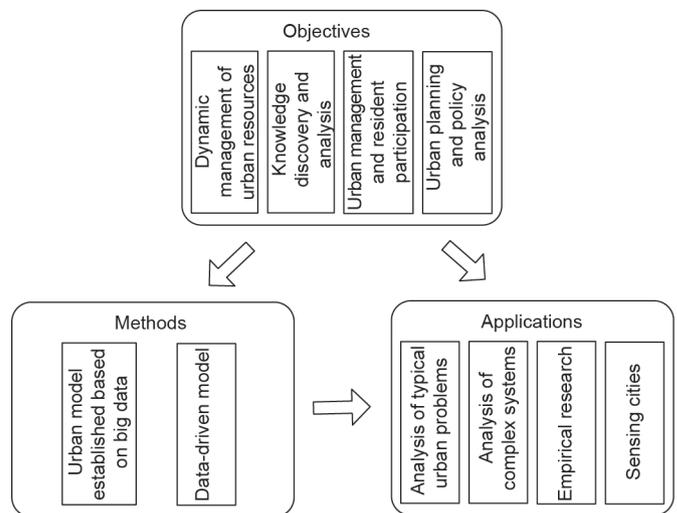


Fig. 1. Relationships among the objectives, methods, and applications of urban big data.

administration and intelligent services [16,17]. However, the mayors of China's cities must perform far more administrative functions and are responsible for more things than the mayors of cities in developed countries. In addition, China is at the apex of its industrialization, informatization, and urbanization while facing a range of puzzles and problems unique in both quality and quantity. As a result, China is following a city intelligence development path different from that of developed countries as shown in Fig. 2. Obviously, the development roadmap for smart cities in developed countries is not an appropriate solution for the diverse problems being encountered in China's urban development process.

Promoting city intelligence is the process of developing intelligent cities with the aim of developing the urban ternary space (comprising urban physical facilities, human society, and urban data) with a scientific approach based on the intelligence consolidated from citizens, enterprises, and governments. The key is to artfully dispatch comprehensive urban resources reasonably, op-

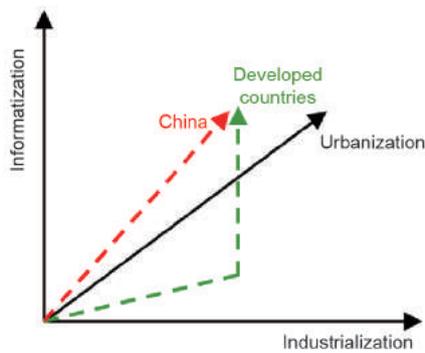


Fig. 2. Comparison between China and developed countries of Europe and North America in the development of informatization, urbanization, and industrialization.

imize urban economic development, urban construction and administration, improve urban development and citizens' lives constantly, and satisfy urban citizens' current and future needs more effectively [2]. The development of city intelligence is a process from decentralization to centralization and from the surface to the depths. An appropriate starting point for building an intelligent city is implementing an intelligent application system based on the existing urban data. The subsequent tasks are enhancing the automated datafication of the physical urban infrastructure that gradually integrates and shares data with innovation in the applications of urban big data. The aim is to promote the deep development of macro decision-making and micro services and to promote industrial upgrading. Therefore, the applications of urban big data serve to advance city intelligence from a local level to a systematic and global level and produce the city intelligence suited to the users' economic, social, and ecological needs. As shown in Fig. 3, the development model for city intelligence and urban big data comprises five parts: infrastructural support system, application system, industrial system, index system, and operation assurance system.

The development process occurs as follows: ① Massive amounts of structured and unstructured data are generated from urban sources, and consolidated into a unified urban data platform, thus generating an urban foundational and comprehensive database; ② by correlating, integrating, cleaning, processing, analyzing, mining, and visualizing the massive amounts of data, valuable information is obtained that can reflect the more objective course of events in cities to satisfy the needs of governmental affairs, commerce, and urban administration and improve the capacities for decision-making, knowledge discovery, and process optimization; ③ the transformation and upgrading of other industries are promoted alongside the development of the big data industry (e.g., data acquisition, data analysis, and data exchange), and the development of urban informatization and intelligence is quickened; and ④ indexes suitable for measuring the develop-

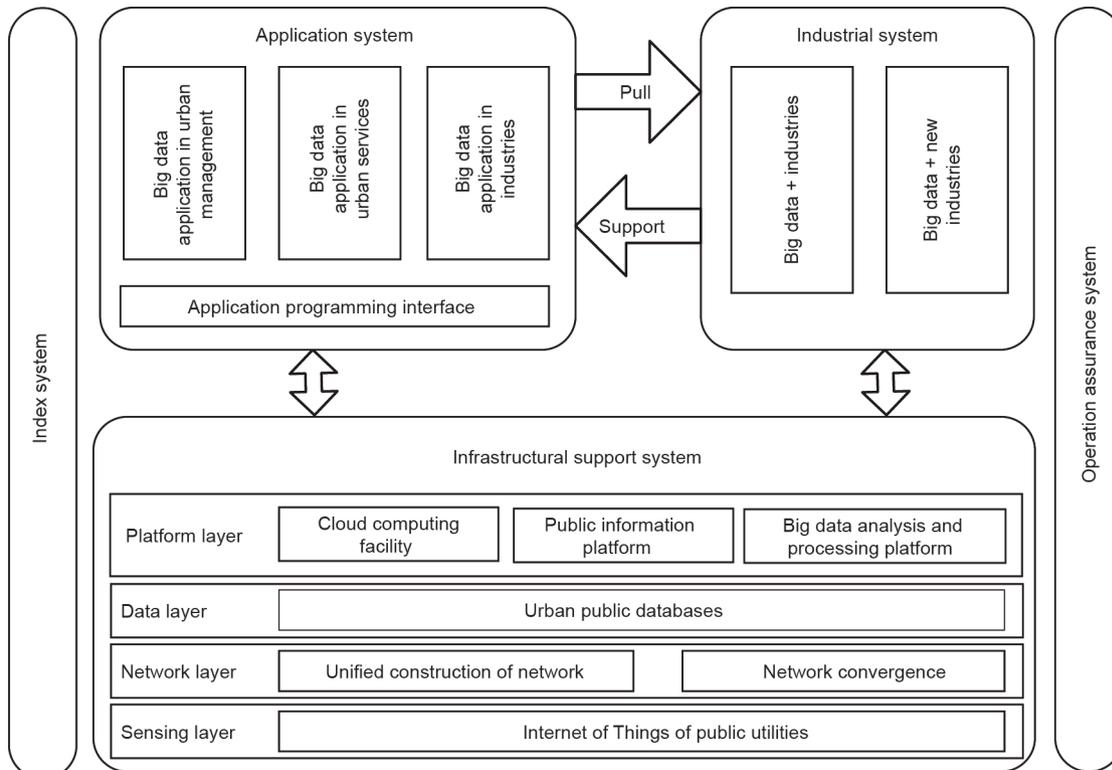


Fig. 3. Development model for city intelligence and urban big data.

ment effect and level of urban big data are created, and a big data operation assurance mechanism is developed to ensure the stable and reliable operation of the urban big data service architecture.

3.1. Urban big data is the cornerstone of and core element in city intelligence

Urban big data is derived from interchanging and integrating the data generated during the operations of numerous physical facilities and human activities in a city. Using appropriate processing and analysis technologies, this data can be used to ex-

trapolate various complex relationships in the operating status of physical facilities, trends in industrial and economic developments, and the status, relationships, and rules of citizen health, education, science and technology, and culture. Therefore, urban big data not only lays down basic information for understanding a whole city, but also plays a core role in promoting city intelligence. Fig. 4 shows the infrastructural support model for urban big data. The sensing layer detects and acquires urban data via the Internet of Things. The network layer focuses on unified network construction and information convergence. The data layer collates the large amount of data generated by the Internet of Things and

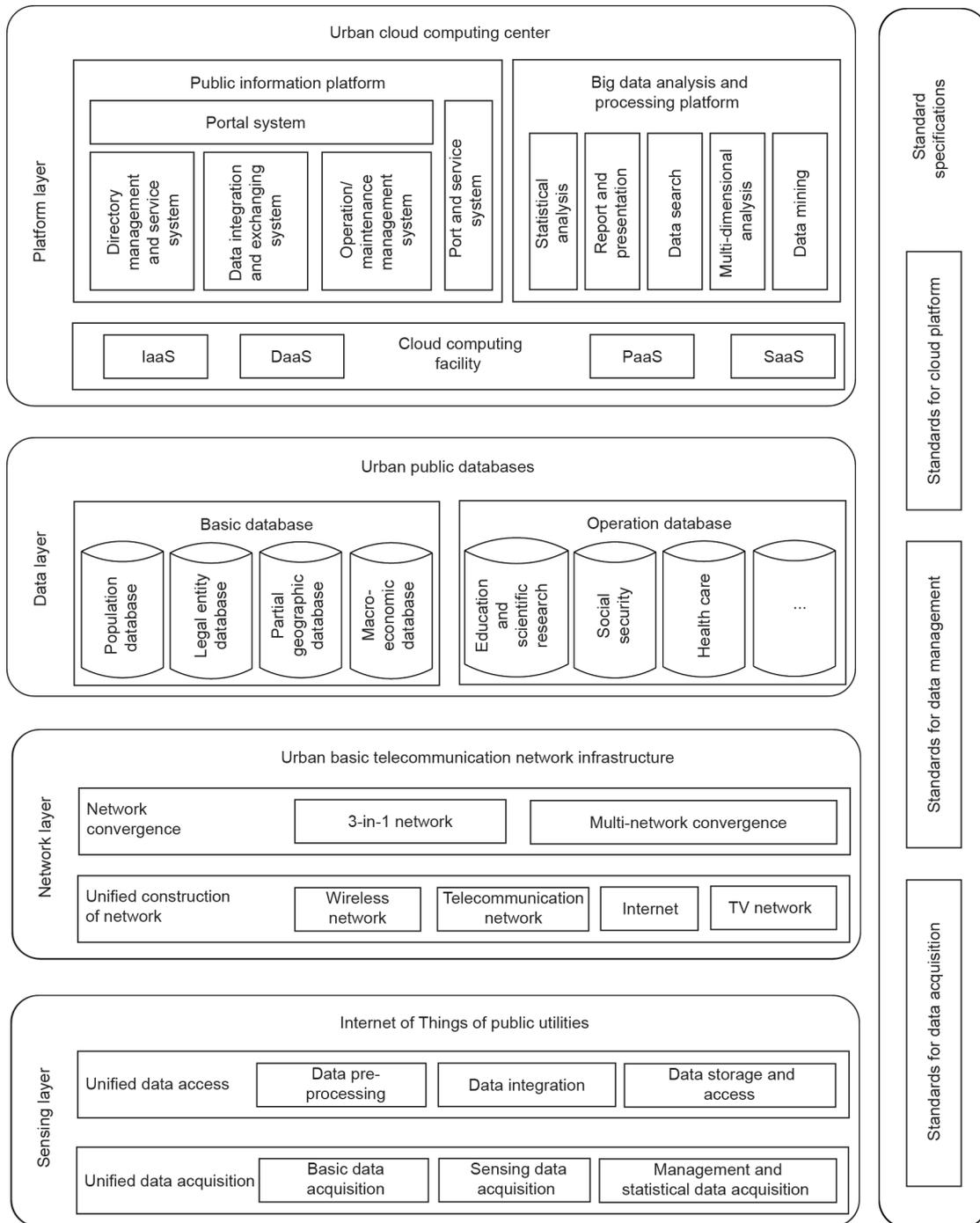


Fig. 4. Infrastructural support model for urban big data.

op manufacturer-to-consumer (M2C) and manufacturer-to-business (M2B) services, enhance the development of cross-border e-commerce platforms, and build an integrated cross-border e-commerce service system that supports the acquisition, cleaning, integration, analysis, and presentation of data in order to provide a powerful support for cross-border e-commerce platforms as well as basic logistics and warehousing, credit rating, and comprehensive information services for such platforms. The city should also develop an e-marketing and price-comparison system oriented to the countries along the “Online Silk Road” to provide a convenient and fast shopping experience to global customers. The city should support the development of a logistics industry by building a big data logistics platform, integrate logistics data (e.g., commodities, traffic networks, freight, and goods turnover) under unified standards, and provide optimal transport routes for logistics enterprises through an all-round analysis of vehicles, routes, and commodities, thus improving logistical efficiency. Using logistics big data would help the city obtain up-to-date inventory information and dynamic demand information for many types of commodity in a timely manner, enabling the optimization of inventories and warehousing and dynamic allocation adjustments of logistics and warehousing resources. The city should promote mass entrepreneurship and innovation by encouraging people to tap into open data resources and explore new technologies and patterns of data mining, analysis, and application. People should also promote a close combination of big data development with scientific innovation, technological development, and government and market demand, thus establishing big data-driven innovation and facilitating open and coordinated innovation.

5. Conclusion and outlook

Urban big data plays a core role in the development of city intelligence, the ideal cut-in point to urban development of China. As China's population and economic output are concentrated in cities, successful urban development would signal that the main body of China is well developed. Therefore, the promotion of city intelligence has bright prospects in China. China's macro environment of industrialization and urbanization and governmental structure are favorable to the development of urban big data. The use of urban big data that is successfully administered and opened will promote the development of an urban knowledge-based service industry, create new markets and business opportunities, and further promote the development of city intelligence. It is thus imperative that China make full use of its unique advantages to promote the development of city intelligence through urban big data.

Acknowledgements

This work was partly supported by the Major Strategic Consulting Projects of Chinese Academy of Engineering (2012-ZD-6 and 2014-ZD-01) and the Key Consulting Project of Chinese Academy of Engineering (2015-XZ-14). The authors would like to thank all experts from the above projects for their contributions.

Compliance with ethics guidelines

Yunhe Pan, Yun Tian, Xiaolong Liu, Dedao Gu, and Gang Hua declare that they have no conflict of interest or financial conflicts to disclose.

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